

**Manchester City Council
Report for Information**

Report to: Health Scrutiny Committee – 30 January 2018
Subject: Delivering the Our Manchester Strategy
Report of: Executive Member for Adults, Health and Well Being

Summary

This report provides an overview of work undertaken and progress towards the delivery of the Council's priorities as set out in the Our Manchester Strategy for those areas within the portfolio of the Executive Member for Adults, Health and Well Being.

Recommendations

The Committee is asked to note and comment on the report.

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1. Introduction

The Our Manchester Strategy was formally adopted by the Council in January 2016 and sets the ambitions for the city for the next ten years, to 2025, for Manchester to be:

- Thriving – creating great jobs and healthy businesses;
- Filled with talent – both home-grown talent and attracting the best in the world;
- Fair – with equal chances for all to unlock their potential;
- A great place to live – with lots of things to do and
- Buzzing with connections – including world-class transport and broadband

Executive Members are collectively and individually responsible for supporting the delivery of the Our Manchester Strategy and for providing political oversight and direction to officers for the better outcomes for Manchester residents. In October, the Executive also published its collective political priorities and those of individual Executive Members, all of which are aligned to the Our Manchester Strategy.

This report sets out how I as the Executive Member for Adults, Health and Well Being have sought to deliver these priorities since taking up my post on in May 2017, and is the second of my six monthly updates

2. Executive Member for Adults, Health and Well Being - Portfolio

As Executive Member for Adults, Health and Well-Being, my portfolio includes:

- Adult Social Care;
- Health;
- Mental Health;
- Supporting People;
- Learning Disabilities;
- Public Service Reform (Health and Social Care); and
- Public Service Reform (Troubled Families with Children's Services)

3. Progress and action update in the last 6 months

Since taking up this position in May 2017 it has been a very busy 8 months. I have visited staff and front line teams, taken part in Our Manchester Listening in Actions Sessions and the Our Manchester training, while encouraging colleagues from across the council and health to do the same.

One thing that has become apparent speaking to our staff is that they want to hear us talking more about the positive and great work that they do, helping to boost morale and increase the reputation and appeal of the sector. I want to take this opportunity to thank all of our staff across health and adults services for the valuable jobs they do.

People

As you know Dr Carolyn Kus is the Strategic Commissioner for Health and Social Care including the formal Director of Adult Social Services Role, and sits within MHCC. We have appointed a new Director of Adult Services to sit in the Local Care Organisation and we will be welcome Bernadette Enright shortly. One of the first pieces of work will be to create a new process for Elected Members to raise concerns, questions and casework through the new LCO structure.

Care Quality Commission System Review

In July 2017 the Government selected Manchester to be one of the first 20 areas for the trial of a new type of 'local system review'. The questions the review was seeking to answer were:

- What is currently happening and what are the outcomes for people;
- What is the maturity of the local area to manage the interface between Health and social care moving forward; and
- What else needs to happen?

Manchester had its review in October, with inspectors on site 16-20th October 2017. The report was published on 18th December after the feedback summit on 15th December. There is now a requirement to submit an action plan to address the recommendations. The full review and the action plan was discussed and agreed at the Health and Wellbeing Board on 17th January. The report is available on the council website in the Health and wellbeing Board, or I can circulate it upon request.

Overall the review found some positive features, alongside some clear areas for improvement. Reassuringly these are areas that Manchester had already identified in our self-assessment. In reality preparation and assessment took a concerted system effort across a 6 month period, and I would like to express my thanks to all of our staff and partners involved.

Health and Social Care Integration

Good progress has been made on the integration of Health and Social Care and the following two pillars of the Locality Plan are particularly relevant to this agenda. Scrutiny will be familiar with the developments in line with the Locality Plan.

I have arranged 12 Neighbourhood briefings for elected members, led by the LCO and supported by commissioners to discuss what will be happening in their local area and what joint priorities look like.

Single Strategic Commissioning Function

On the 1 April, Manchester Health & Care Commissioning (MHCC) was formally established between Manchester City Council and NHS Manchester Clinical Commissioning Group.

I have been overseeing the move towards a pooled budget from April 2018 and meet frequently with officers around specific work areas.

Recently I arranged a briefing for North Manchester Councillors around a community consultation on North Manchester out of hospital care. While moving away from the traditional 3 localities to neighbourhoods, it was important to have this in light of NMGH and specific issues.

Local Care Organisation

For the Local Care Organisation, this will entail the integration of health and care services into 12 integrated Neighbourhood Teams. This is an enormous programme of change which impacts on front line staff in the council, I am in the process of meeting with front line staff to listen to their concerns and issues. The LCO is due to go live on 1st April 2018. It is worth repeating that the work we are doing in the city with the LCO is delivered on a firm basis of a publically funded and publically delivered health and social care system.

I sit as one of the council's two Shadow Provider Board (made up equally of the 4 partners; MCC, Manchester Foundation Trust; GP Federations and the Mental Health Trust).this involves monthly board meetings, and frequent meetings with senior LCO staff to monitor progress and shape services. I am also keen to see more engagement of communities and the VCSE sector in neighbourhood working.

Our staff that will be moving to the LCO are being supported by senior leadership and the process includes sessions provided by Manchester Mind to help with stress and change.

Home care and Residential Care Improvements

In October I signed the UNISON Ethical Care Charters for both Homecare and Residential Care, making us the first local authority in GM to sign both and the first core city. I was joined by the General Secretary Dave Prentis, National President Glen Williams and Manchester UNISON Branch. Since then many others have followed suit. One of the key pledges, which confirms the intention of the Council is to introduce a real living wage for care staff, and we have a realistic timetable in place to achieve this.

Mental Health Services and Prevention of Mental Illness

I meet regularly with GMMH and Manchester Commissioners to monitor the progress of the ambitious two-year programme of service transformation, to improve both the mental health outcomes for people receiving services and support the wider mental wellbeing of Manchester residents. There is a detailed paper at this meeting.

I am currently working alongside Cllr Collins to oversee almost 500k investment in to the Harpurhey Wellbeing Centre led by GMMH, supported by council and health commissioners to improve access to services for people in the North of the city.

I have tasked my Assistant Executive Member Cllr Garry Bridges to oversee the review of the transition between young peoples and adults services for mental health. The review will present its findings and make recommendations in early February.

Adult Services Our Manchester Takeover week

The council ran its Our Manchester Day for Adult Services from 27th November to 1st December. This provided the opportunity to showcase areas of work carried out in the directorate. One practical example of its success is that of Shared Lives an innovative model of housing and support for adults with learning disabilities or additional needs. As a result of the publicity of the service we now have 8 new people being assessed to be carers.

Learning Disabilities

I have taken on the role of Chair of the Learning Disability Partnership Board which is led by input of adults with learning disabilities and supported by partners. I also work to support the delivery of the agreed Our Manchester Disability Plan and work with Councillor Tracey Rawlins, as Lead Member for Disability.

An area of success to highlight is the work of our community connectors who have had good success in getting adults with learning disabilities into a range of positive volunteering placements and increasing their health and wellbeing.

Extra Care and Reablement

The reablement service is vital to supporting people to live well in their own homes. Unlike some local authorities this is still provided by committed City Council staff and evidence shows how well it works, so the service is being expanded (we are currently recruiting nearly 70 new staff).

In the last six months, we have launched our Neighbourhood Apartments which is a reablement focused short stay for people for example in Wythenshawe 135 Village we have 6 apartments for people requiring something different to hospital, home or a residential home, and this went live with our reablement staff onsite from Monday 22nd January.

Carers

Further to my last update, there is currently a review of the support offered and available to carers, which will be finished by the end of March. This will be brought to scrutiny with recommendations and an action plan to address some of these gaps and development a better offer for our carers. The new GM Carers strategy complements this work.

Greater Manchester Health and Social Care Strategic Partnership Board

I attend this strategic partnership board on behalf of Manchester. This body covers a range of issues around health and social care devolution across GM. In January I signed the GM Carers Charter. I am attending the GM Drugs and Alcohol Strategy Launch and will be attending the Smoke Free GM Strategy Launch.

Multi-Agency Adults Safeguarding Board: I regularly attend the Manchester Safeguarding Adults Board last week and meet regularly with our Independent Chair Julia Stephens-Row.

I have attended a number of **Our Manchester Listening in Action Events** with staff, continue to be very impressed by the contributions and commitment of our staff.

Visits to services: I like to visit staff and partner organisations as much as possible. Some of these visits in the last 6 months have included; the drugs and alcohol service, residential care providers, GP practices, learning disability services, community organisations, providers of services for victims of modern slavery

I welcome any feedback and suggestions from members of Scrutiny on the information in this document or other areas of work in this portfolio.